



CLARIFICATION NOTICE OF BIDDING DOCUMENT

29 August 2025

Dear Sir/Madam,

PROCUREMENT REFERENCE No.: G/OIB/NBC-07/2025 (SUPPLY, DELIVERY, INSTALL, TRAINING, AND COMMISSIONING OF NEWSROOM CONTROL SYSTEM)

In response to requests for clarification of the bidding document from bidders for the above, the following clarifications to the bidding document are issued:

NBC Questions for NRCS Tender			
	FIRST BIDDER,S CLARIFICATION		
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No.	Questions	Notes	NBC's Response
1)	What is offsite or cloud backup	Is the Question the Ability to have DR Payout or DR Storage	NRCS to have the ability to have DR Payout or DR Storage
a.	Does this refer to either the ability to Operate a Cloud Based DR Payout site OR Storage of the Assets for News		As a business, the NBC intend to store its operational data on local servers with offsite futuristic approach, the NRCS function to be able to operate both cloud base DR Payout to access assets for news and DR Storage. If disaster occurs, the NBC to restore all data from DR Storage.
b.	If the answer above is for the Storage - how		Secondary Storage location for Newsroom to be synchronized to MMS Petabyte storage for deep archiving

	does this interact with MMS?		
c.	If the answer above is for the Storage - will this be a stand-alone silo of (News only) assets or will it include Payout Assets?		Storage assets will include Payout assets be accessible
d.	If the Answer above is for Payout - Is it News only?		Both for News and payout items
2)	What is the connectivity from the regions to Windhoek	We assume NBC currently has this functionality	NBC has the connectivity in place already and the current Avid system uses the current corporate network running on Software-Defined Wide Area Network (SD-WAN)
a.	Will reports use 4G to connect to NBC in Windhoek		Reporters to use 4G\5G remotely to connect to NBC in Windhoek
b.	Will NBC be responsible for the “in field” connectivity		Yes , NBC will provide connectivity for the field teams
c.	Will NBC provide the suitable equipment for “In Field” journalist to connect?		Yes , NBC will provide equipment for the field teams
3)	Is there a requirement for the implementation team to travel to the region offices to train, or will all training be done in Windhoek	We Assume all training will be in Windhoek / On-Line	All training will be done in Windhoek and with possible on-line training support were needed.
a.	How many sessions does NBC envisage will be required to train all NBC staff (on Campus and Regional News Team)		About 10 sessions , two session a day including regions
b.	Is the Manual required, an Operational or Technical orientated view of the NRCS		Manuals, Operational and Technical orientated view of the NRCS to be supplied
4)	AI Integration – as this is a vast subject, we need clarity on the flowing	There are many aspects to AI coming into the	

		modern broadcast environment	
a.	Speak to Text? Understanding that most language found in Africa are not available?	Both Google and Microsoft have limited vernacular languages available	NRCS to allow AI technologies in English (Only) to features automate the process of transcription for audio and video files, identifying speakers, adding punctuation, and allowing for editing, translation, and export into various formats.
b.	Text to Speech? Understanding that most language found in Africa are not available?	Both Google and Microsoft have limited vernacular languages available	NRCS to allow AI technologies in English (Only) to features automate the process of transcription for audio and video files, identifying speakers, adding punctuation, and allowing for editing, translation, and export into various formats.
c.	Meta data enrichment?		NRCS to support Automated metadata enrichment leverages artificial intelligence (AI) and machine learning (ML) algorithms to streamline the process that can rapidly process large volumes of content with a large library.
5)	Metrix	This is to quantify the volumes required	
a.	How many NBC News team will connect to the solution simultaneously?	Country wide, not just Windhoek	An estimate of 100 users
b.	How many News Stories are created (on average) each day	Country wide, not just Windhoek	An estimate of 15 News Stories
c.	How many News Broadcasts are done per weekday?	Country wide, not just Windhoek	An estimate of 12 News Broadcast
d.	How many News related Assets are created each day (volume and sizes)	Country wide, not just Windhoek	An estimate of 20 related News Assets
6)	Other:		
a.	The request for extra storage	This refers to the 192Tb of storage requested	
i.	Will this be used exclusively for the News solution? Is there a requirement to share this	Is it required to share the 192Tb with other systems or will the MAM	It will be used exclusively for the News solution, but will be accessible by the current TV playout operators' rights to content management



	storage with other systems?	have exclusive rights	
b.	Desktop PC's		
i.	Will these be used exclusively with the News Solution		This PC,s will exclusively be with newsroom function and deck link cards to be installed for <u>quality</u> recordings.
c.	Please describe the integration with the Radio Stations	We require full transparency in terms of the Workflow with the Radio System	The Radio stations be able to retrieve news bulletin and read without printing
d.	Which Social Media Aggregator will NBC use	Please refer to attach document detailing the use of SaaS models in 3rd Party Social Media Aggregators. This will determine integration costs and effort	SaaS-based DAM will help systems newsrooms organize, store, and retrieve photos, videos, and other media assets.
e.	Please elaborate – Prediction costs	In Section 3.1 - Scope of Work - the is question 11 and part of the question is a feature requirement for "rundown prediction costs" - can you elaborate what is meant by this?	This is part of futuristic approach to AI-Powered Rundown Prediction Tools; this refers to using AI/ML tools to predict or generate news rundowns If "prediction" means anticipating which stories will engage viewers and adjusting the rundown accordingly. .
f.	Which Wire Services will be used and how do you currently receive them (IP?)	Can you indicate which Wire Servies you current receive and will more be required in the future. Also how to you receive them currently (e.g., IP) and describe in more detail how they are used. Is still images / video extracted - are	We receive more IP/SRT Video feed from media houses

		stores on the wire services copied?	
g.	Which systems require MOS integration?	Detail which systems MOS most be integrated to.	The MOS to be integrated to SI Media Payout System, the MOS Gateway to acts as a communication bridge between NRCS and SI media servers.
i.	If teleprompter – which system and version Number		Blackmagic design hyper deck shuttle 4K pros/ Alternative latest Solution
	SECOND BIDDER,S CLARIFICATION		
1	How many concurrent users do you want on the newsroom system? (max people using the system at the same time)		An estimate of 100 users
2	On the above tender there are 10 PCs requested what are these for?		This PC,s will exclusively be with newsroom function and deck link cards to be installed for quality recordings.
3	How many edit suites do you have for news.		NBC has 10 Edit suites

Queries, if any, be addressed to pmu@nbc.na.

Yours faithfully,

Procurement Management Unit
NBC

